

Compass Group People & Payroll Support Line

Quick Reference Guide

To speak with one of your support teams about one of the topics listed below, please call
877-311-HRHR (4747).

DEPARTMENT	TOPICS SUPPORTED
Benefits Option 1	• Medical, Dental, Vision, Life or Disability Insurance • Flexible Spending Accounts • Life Events • COBRA • Retirement Plan
Payroll Option 2	• MySTAFF (Time and Attendance) • Associate Payment Inquiry (Manager) • Tax Withholding • Pay Card • W2 • Garnishment
Talent Acquisition Option 3	• Recruiting and Onboarding Support • WOTC • Technical Support • My I-9/E-Verify Support • First Advantage or Checkr Background Support
Leave Of Absence (LOA) Option 4	• Family Medical & Leave Act (FMLA) • Disability Leave • Intermittent Leave • Americans with Disabilities Act (ADA) • Military Leave
HR Service Center (HRSC) Option 5	• Policies & Procedures • Progressive Counseling Support • Termination Support • Performance Management • Retaliation/ Discrimination/Harassment • ADA Job Accommodations
HR Data and Position Management Option 6	• HR Data (in PeopleHub) • Create New Position • Change Existing Position • Org Chart and Supervisor Assignments
Sedgwick Option 7	• Workers' Compensation Claims • Automobile Accidents • General Liability Claims • Property Loss Claims
The Work Number Option 8	• Employment Verifications